

Michael J. Lieber

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EXPERIENCE

2016 to Present

Humana

Louisville, KY

Systems Analyst/Technical Consultant

Technical advisor and resource for software application development and testing for Fortune 75 healthcare company. Design, guide, and support the implementation of software solutions for business processes that meet the requirements of project owners, and connect to upstream and downstream processes. Provide technical expertise for troubleshooting software, and serve as a subject matter expert in specialty pharmacy to gather requirements and present solutions that improve business processes and systems. Ensure that solution requirements are properly documented, such as use cases, user stories, process flow charts, screen mock-ups, test scenarios, and test cases. Serve as go-to resource for analysts and other project stakeholders for information and guidance on business rules and processes for assigned business areas.

2011 to 2016

Catholic Charities USA

Alexandria, VA

Director of Constituent Service and Data Analytics

Develop, organize and direct CCUSA's Data Services and Analytics functions to provide organization-wide business intelligence to include integration, data warehousing, analysis, and report development related to fundraising (Raiser's Edge), finance (Microsoft Dynamics Navision), grants management (Good Done Great), and advocacy (CQ Roll Call). Lead the gift fulfillment, constituent service, and continuous quality improvement (PQI) functions. Participate and provide leadership to information technology, risk management, critical infrastructure teams. development/advancement. Interface with external vendor partners.

1998 to 2011

AEGIS Financial Solutions, Inc.

Fredericksburg, VA

President

Majority owner and chief executive of a business consulting and real estate financing and appraisal firm. Consultancy specializes in commercial finance, including accounts-receivable, purchase order, business equipment and commercial real estate financing. Management of all aspects of company operations to include sales, finance, marketing, and strategic planning and implementation.

1996 to 1998

AEGIS Technical Solutions, Inc.

Fredericksburg, VA

President

Owner and principal operator of a computer consulting/software development firm. Specialize in development utilizing Microsoft Visual Studio tools; Visual Foxpro, Visual C++, Visual Basic) as well as Microsoft SQL Server. Technical consulting specialties include LAN/WAN using Novell and Microsoft Windows NT, data communications and internet technologies.

1990 to 1996

United Way of Northeast Florida, Inc.

Jacksonville, FL

Vice President, Management Information Systems

Primary responsibility for leading organizational IT and communications operations and managing technological assets. Coordinate and oversee all computer operations related to donation processing and finance, including the administration, maintenance, development and data entry activities related to the United Way, CFC, and state campaign databases. Manage the purchase, control and maintenance of organizational data processing equipment including IBM compatible personal computers, Macintosh personal computers, an IBM midrange system, and related peripherals. Develop and support database applications, including SBT GL, A/P, A/R, Payroll, purchase order and inventory control systems. Led a cross-platform conversion from mid-range to PC client-server CRM. Interface with and provide technical assistance, report development and analysis to key internal and external stakeholders.

1989

Jacksonville Community Council, Inc.

Jacksonville, FL

Senior Community Planner

Project manager, researcher, and analyst for local nonprofit community planning organization. Staffed and published human service studies and coordinated the activities of several implementation committees comprising citizen volunteers. Staffed several special research projects for the United Way of Northeast Florida. Assisted the organization's Executive Director with agency planning and administrative functions as required.

1988

Florida Department of Revenue

Tallahassee, FL

Collections Specialist

Collected state sales and use and motor fuel taxes from Florida business interests, which required continual interaction with the public. Researched and reconciled problem accounts.

1987

Florida Department of Administration

Tallahassee, FL

Benefits Specialist

Analyzed, audited and balanced retirement accounts belonging to members of all state-administered retirement systems.

1980 to 1991

United States Army

Various Locations

Enlisted Service: 6/22/80 – 12/15/83

Commissioned Service: 12/16/83-10/7/1991

EDUCATION

Florida State University

Tallahassee, FL

Master of Science, Political Science and Public Administration, 1988

Course work in Legislative Politics, Interest Group Politics, Policy Analysis, Personnel Administration Financial Management, Planning, Research Methods and Quantitative Analysis. Graduate research focus: Health Care Policy. Employed by the state of Florida throughout Graduate School.

Ohio State University

Columbus, OH

Bachelor of Arts, Political Science, 1985 (American Government Concentration)

Followed broad Liberal Arts curriculum, including advanced mathematics, natural science, foreign language, social science and humanities. Commissioned Second Lieutenant, U.S Army Reserve, upon graduation from R.O.T.C., June, 1984. Financed 100% of undergraduate education through Army service

COMPUTER

Training and experience in the use and support of numerous personal computer applications, including Microsoft Office (Excel, Word, Publisher, Powerpoint), Microsoft Windows and Windows Server, Raiser's Edge, Microsoft Dynamics, R, SPSS, and SPSS-X statistical packages.

Significant development experience using MS SQL Server, SSIS, SSRS, Visual Studio (including BIDS), HTML, JavaScript and RPG III/IV on the IBM Midrange platform.

AWARDS/VOLUNTEER

- * Spotsylvania County Social Services Board, 2007– 2015 (Chairman 2012 – 2015)
- * Treasurer, Chancellor Elementary PTA, 2001-2002
- * Pi Sigma Alpha National Political Science Honorary, 1988
- * Letter of Commendation from Commanding General, USAFAS, 1986
- * Dean's List, Ohio State University
- * Army Commendation Medal, 1985
- * Army Reserve Components Achievement Medal, 1983