

# LORITA C. DANIELS, MPA

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## EDUCATION

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05/2019 (*expected*) Virginia Polytechnic Institute and State University: School of Public and International Affairs, Alexandria Campus, VA  
Doctor of Philosophy in Public Administration and Policy  
Research areas: Accessible citizen participation programs and community development projects, inclusion

Valdosta State University  
Master of Public Administration  
Bachelor of Fine Arts

## RESEARCH

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09/2014 – Present **Graduate Student**, Virginia Tech, Alexandria, VA  
Advisor: Dr. Matt Dull  
Project: Topics in Citizen Participation, accessibility and inclusivity; community redevelopment  
Proficiencies: Literature review, writing, content analysis, qualitative data analysis, interview coordination, transcription, interview question development for qualitative research, development of codebook

**Graduate Research Assistant**; Virginia Tech, Alexandria, VA  
Advisor: Dr. Adrienne Edisis  
Project: Topics in U.S. commuting patterns, Autonomous vehicles; reaccreditation of Virginia Tech's MPA program, survey of MPA programs  
Proficiencies: Literature review, writing, web content development, web research

Advisor: Dr. Anne Khademian  
Project: Topics in reconnecting and recommitment to public administration and people  
Proficiencies: literature review, writing

Advisor: Dr. Susan Sterrett  
Project: Doctoral Mentoring Sessions Facilitator; Metropolitan Institute (MI) Speaker Series  
Proficiencies: Project management, keynote speaker coordination, social media management, writing correspondence, Virginia Tech online announcement, MI content blogging, web research

## TEACHING

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09/2016 – 05/2017 **Teaching Assistant**, Virginia Tech  
Course: Portfolio and Project  
Level: Graduate  
Task: Recruited weekly expert speakers from around the DMV area and garnered acceptance, coordinated class schedule

**Teaching Assistant**, Virginia Tech  
Course: Policy Analysis  
Level: Graduate  
Task: Graded mid-term and final papers, assisted with the preparation of content and evaluation for class

- 04/2003 – 06/2007 **Business Instructors**, Career Point College, San Antonio TX  
 Course: Introduction to Business Communication  
 Level: Undergraduate  
 Task: Prepared content and lectured weekly classes, held office hours, graded mid-term and final papers, developed syllabus
- 04/2006 – 06/2007 Computer Instructors, St Phillip's College, San Antonio TX  
 Course: Introduction to Microsoft Programs  
 Level: Undergraduate  
 Task: Developed topics for discussion, prepared projects for Microsoft programs, selected course reading materials

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## **FELLOWSHIPS, GRANTS AND AWARDS**

- 10/2017 – Present William A. Anderson Fund for Disaster Research Fellow  
 University of Delaware Research Center, Newark, DE
- 08/2015 - 04/2016 Ridenour Fellowship (\$10,000), Social Equity Conference Grant Recipient, National Capital Region, Virginia Tech
- 05/2015 – 10/2015 Center for Public Administration and Policy, Small Research Grant Recipient, Virginia Tech

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## **PUBLICATION**

Daniels, L., III, Brown, U. J., and Brown, C. S. (Forthcoming). The Influence of Servicescape, Performance Feedback, and Managerial Effectiveness on the Job Satisfaction of Public Sector Employees, *International Journal of Business and Society*.

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## **CONFERENCE PRESENTATIONS**

Daniels, L., State Policy Choices: Veterans Educational Benefits (March 2018). Conference paper at the American Society for Public Administration, Denver, CO.

Daniels, L., III, Brown, U. J., and Brown, C.S. The Influence of Servicescape, Collaborative Management and Job Resources on Satisfaction of Public Sector Employees (January 2018). Conference paper at the International Academy of Business and Public Administration Disciplines, Orlando, FL.

Daniels, L., III, Brown, U. J., and Brown, C.S. Emergency Managers and Their Role in the Collaborative Decision-Making Process (January 2018). Conference paper at the International Academy of Business and Public Administration Disciplines, Orlando, FL.

Daniels, L. Defining Resilience as a Process and as an Outcome: The Value (April 2016). Poster presentation at the University of Delaware Disaster Research Center and the William Averette Anderson Fund Conference and Workshop, Newark, DE.

Daniels, L. Lost in the Rubble: Understanding Residents' Perception of their Sense of Place in Gentrifying Communities (April 2016). Conference paper at the APPAM Regional Student Conference, Washington, DC.

Daniels, L. and Krewson, R. Prioritizing Marginalized Communities in Sustainable Development (February 2015). Conference paper at the National Conference of Minority Public Administration (COMPA), Philadelphia, PA.

Daniels, L. It is Gentrifying: Is the Sense of Place Lost among Residents? (October 2015). Conference paper at the Fall Research Conference Association of Public Policy Analysis and Management (APPAM), Orlando, FL.

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**SERVICE**

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04/2015                      Community Social Equity Conference Co-Convener, Virginia Tech, Arlington, VA

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**VOLUNTEER EXPERIENCE**

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2014 – Present              Board Member, Virginia Commission for the Arts, Appointed by Governor of Virginia  
Chair, Special Constituency Committee  
Chair, Nominating Committee  
09/2012 – 06/2013      President, Spotsylvania Middle School PTO, Spotsylvania, VA

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**SOFTWARE AND TECHNICAL SKILLS**

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Qualitative research, Literature review, content analysis, WebEx, Microsoft Word, PowerPoint, Word Press, Qualtrics, Nvivo, ATLAS.ti, SPSS, STATA, NetLogo

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**WORK EXPERIENCE**

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06/2008 – 04/2010      **Education Services Specialist**, Department of Air Force, Ramstein Air Base, Germany  
07/2000 – 10/2003      **Management Analysis**, Department of Air Force, Yokota Air Base, Japan  
04/1996 – 08/1997      **Marketing and Public Relations Coordinator**, Moultrie Technical College, Moultrie GA

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**PROFESSIONAL MEMBERSHIPS AND HONORS**

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Association of Public Policy Analysis and Management (APPAM)  
American Society of Public Administrators (ASPA)  
American Management Association (AMA)  
National Forum for Black Public Administrators (NFBPA)  
Pi Alpha Alpha Honor Society for Public Affairs and Administration, Washington, DC  
Golden Key International Honor Society, Atlanta, GA

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**RESEARCH INTERESTS**

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Community Engagement	Citizen Participation	Gentrification
Accessibility and Inclusion	Deliberative Democracy	Collaborative Governance
Disaster Policy	Economic Development	Housing
Public Sector Employees	Local Government	Job Satisfaction